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GOVERNMENT OF GUÅHAN

DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES

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Guam Medicare Assistance Program Ranked No. 2 Amongst State Health Insurance Assistance Programs in the Nation

The Division of Senior Citizens within the Department of Public Health and Social Services (DPH&SS) is pleased to announce that its' Guam State Health Insurance Assistance Program (SHIP), locally known as the Guam Medicare Assistance Program (Guam MAP) has demonstrated achievement in providing locally accessible services to the island's Medicare beneficiaries. Through the leadership of Mr. Arthur U. San Agustin, Guam MAP is administered by the division's Bureau of Community Support overseen by Joleen Almandres with support from DSC staff Ricky Duenas and Geraldine Gumataotao and assistance from program volunteers Romolo L. Pellacani, Lourdes S. Babauta, Rodolfo V. Colet, Frederica F. Santos, Cereza R. Dauterman, Corazon A. Rebanal, Venancia R. Colet, Hilda M. Pellacani and Alda Sapp. We also attribute our achievement to our partner Catholic Social Service who through the Title III Aging Case Management Services Program provided Medicare information and assistance to home-bound elderly clients.

The federal granting agency, Centers for Medicare and Medicaid Services, evaluates all SHIP grantees on 8 performance measures. For the period of July 1, 2012 through June 30, 2013, Guam MAP Ranked No. 2 among 54 SHIPs nation-wide for their efforts in conducting various activities, such as personalized counseling and outreach activities in order to assist Medicare beneficiaries, their families, and caregivers with their Medicare related inquiries and issues, inclusive of Medicare Part D enrollment assistance. This year Medicare Part D's Annual Election Period begins on October 15, 2013 and ends on December 7, 2013.

Medicare beneficiaries and their families interested in this service are encouraged to contact the Division of Senior Citizens at 735-7421 or 735-7415.

JAMES W. GILLAN
Director